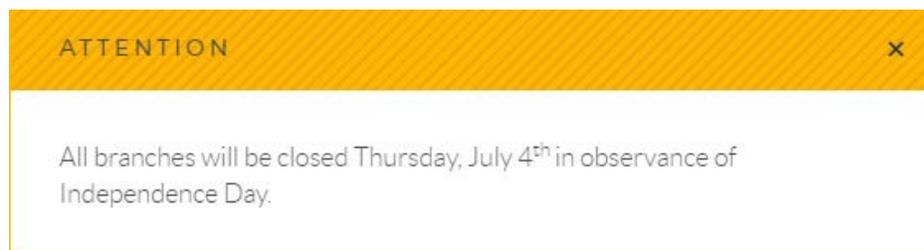




New BankFinancial.com Highlights

- BankFinancial Login.** To login into your *BankFinancial* accounts, go to the **SIGN IN** button located at the top right hand corner. Click on the button to select the desired Online service from the drop-down menu: Personal Online Banking, Business Online Banking, eStatements, Trust Reporter or Visa Credit Card. Then, proceed to login as usual.
- Bookmarks.** All your favorite bookmarked pages will automatically be redirected to the new *BankFinancial* website homepage, and in most cases it will take you to the corresponding product page that you bookmarked.
- Website Security.** First and foremost, security and information protection are of the utmost importance to *BankFinancial*. As always, our website has a Secure Sockets Layer (SSL) Certificate which creates a secure encrypted connection between your browser to our server. Additionally, the new website hosting environment is with an organization that specializes in the financial industry.
- Responsive Design.** For better user experience, the new website is equipped with a “responsive layout”- which automatically adjusts and adapts to any device screen size, whether it is a desktop computer, a laptop, a tablet, or a mobile phone.
- ADA Compliant.** Our website is fully tailored to meet ADA requirements, assuring accessibility to web content.
- Customer Notifications.** Previously found on the main homepage under the “BankFinancial Updates,” special customer notifications will now be communicated using a yellow pop-up “**ATTENTION**” message. Once you have read and closed out the message box, the message disappears.



- Main Menu Options:** There are 4 main categories: Personal, Business, Wealth Management and Contact. Products and services can easily be found based on these main classifications. Below are the selections for each



PERSONAL	BUSINESS	WEALTH MANAGEMENT	CONTACT
<ul style="list-style-type: none"> • Checking • Savings & Money Market • CDs & IRAs • Loans & Credit • Online Banking • Services • Resources 	<ul style="list-style-type: none"> • Checking • Savings, Money Market & CDs • CDs & IRAs • Loans & Credit • Online Business Banking • Treasury Management Services • Services • Resources 	<ul style="list-style-type: none"> • Portfolio Management • Fiduciary Services • Insurance • Resources 	<ul style="list-style-type: none"> • Hours & Locations • About Us • Open an Account • Careers • Calendar • Frequently Asked Questions

Account Information can be found by clicking on the account type menu option.

For example: If you click on “Checking” under **PERSONAL**, you will see a list of 6 checking accounts that you can choose from. Once you select one, it will take you to the product page that contains detailed information about that specific account.

[Go to Personal Homepage](#)

CHECKING

- Spectrum Select Checking
- Everyday Checking
- Lifeline Checking
- Express Checking
- Student checking
- eRewards Checking

Under **SERVICES**, you will find Personal and Business services, such as Bank Cards, Bank by Phone, ID Theft Protection, and Check Reorder.

<u>Go to Personal Homepage</u>	<u>Go to Business Homepage</u>
Checking Savings & Money Market CDs & IRAs Loans & Credit Online Banking <u>SERVICES</u> Overdraft Protection Bank Cards Bank by Phone Visa Services & PrePaid Cards ID Theft Protection Safe Deposit Boxes Check Reorder Order Foreign Currency Order US Savings Bonds	Checking Savings, Money Market & CDs CDs & IRAs Loans & Credit Online Business Banking Treasury Management Services <u>SERVICES</u> Chip Cards Wire Transfer Notifications Bank Cards Bank by Phone ID Theft Protection BankFinancial at Work



The **Resources** menu option has general information such as: Calendar, Financial Calculators, Frequently Asked Questions, Lost/Stolen Card and Fraud & Security.

9. **Open An Account Online:** Our checking, savings, money market and select CD accounts may be opened Online. Simply go to the specific account that you wish to open Online and click on the **OPEN NOW** button.
10. **Rates.** You can also find rates for interest earning deposit accounts on the specific account page. Simply click on the **GET TODAY'S RATES** button to view the current Annual Percentage Rate (APY) for the account type.
11. **Footer:** Located at the bottom of all the website pages are links to Bank Information such as: Privacy, Agreements & Disclosures, Investor Relations.
12. **Search Button:** If you are unsure where to find information on a specific account you may search our website by clicking on the magnifying glass icon (Q) located at the top right hand corner next to the SIGN IN button.



Once selected, a **"SEARCH FOR..."** Box will appear.



Then simply type in what you are looking for to get a list of available items related to your search.

13. **Financial Calculators.** New feature items, our financial calculators are a resource tool designed to help answer your financial questions about loans, debt, savings and more. Find them under the Resource main menu option.
14. **Mobile Apps:** Information on our mobile apps and how to download them can be found under our Mobile Web Banking page.
15. **Contact Us.** Should you need additional information or have questions, you may contact us by clicking on the top **CONTACT** menu option, or any **CONTACT** button located throughout the website. Please choose your preferred method that works best for you: Email, Chat, Mail, Phone or Branch. As always, you may contact our **Customer Service Center at 1.800.864.6900** or visiting your local branch.